## FY 2012 DFPS Residential Child-Care Contract

### **Executive Overview**

The Fiscal Year 2012 (FY12) Contract for Residential Child-Care Services (Contract) with the Texas Department of Family and Protective Services (DFPS or Department) reflects the Department's efforts to conform to the directives of the Texas Health and Human Services Commission (HHSC) and the Texas Legislature.

The overall content and format of the contract have changed very little this year. Changes were made to improve services for youth in foster care, and in response to feedback from internal and external stakeholders, including current contractors. Some sections have been edited for the purposes of clarity. This executive summary has been developed to assist with identifying the most significant changes to the FY12 Contract. Please visit the residential contracts website for additional information and supporting documents which can be found at this URL: <a href="http://www.dfps.state.tx.us/PCS/Residential\_Contracts/default.asp">http://www.dfps.state.tx.us/PCS/Residential\_Contracts/default.asp</a>

The Fiscal Year 2012 Residential Child-Care Contract revisions are related to:

- Changes to Behavioral Health and Healthcare Services such as:
  - The timetable of Texas Health Steps Medical and Dental checkups;
  - The provision of support for foster parents if a Child is hospitalized for medical needs; and
  - Clarification to existing expectations regarding Behavioral Health Services and court-ordered, Non-Network Behavioral Health Providers;
- Clarification to the Early Childhood Intervention (ECI) notification requirements for children under three years of age;
- A change to the Maintaining Connections requirement to include monthly communication and contact between siblings;
- Changes to Services for Children 16-22 years of age such as:
  - Access to Educational and Vocational training activities as required by the Child's Plan of Service and CPS Transition Plan;
  - Travel arrangements for Youth Leadership Council Activities;
  - Clarification of the National Youth in Transition Database (NYTD) requirements;

- The need to clarify access for Volunteer or Court Appointed Special Advocates (CASA), guardians ad litem and attorneys ad litem to Children and their records and information;
- Additional detail to disposal of records requirements;
- New Contract Performance Requirements
  - Two new Output Measures (for CPAs only) that encourage placement stability and reduction in unplanned placement discharges.
  - Four new Outcome Measures that track placement safety, connections with Relatives and Fictive Kin, and routine recreational activities.
  - New PMET Reporting Requirements for performance measures.
  - Retention of documentation to support performance records.
- Service Level Training Requirements in Attachment C to include Trauma Informed Care annually for direct care staff and foster parents.
- The need for legal sections of the residential contract to be consistent with other HHSC agency contracts and to clarify requirements related to:
  - Independent Contractor;
  - Taxes
  - Right to Audit;
  - Comptroller Status;
  - Subcontracting
  - Assignments;
  - Vendor Performance;
  - Prohibition on Non-Compete Restrictions;
  - Limitation on Use of DFPS Seal and Name;
  - Buy Texas:
  - Deletion of Form 4733 (Certifications);
  - Certifications; and
  - Assertion of Entire Legal and Binding Agreement.

Please be aware that this summary does not identify all the changes to the FY12 Residential Child-Care Contract nor do the explanations below each change describe the full extent of the contract modifications. Ensure that the Contract is reviewed thoroughly prior to signature. Below is a summary of the most significant changes to the FY 12 Residential Child-Care Contract. Bracketed text is Contract language that will be removed in this document. Text in parentheses is new Contract language. Comments providing additional explanation are italicized and in parentheses.

#### Section 12. Behavioral Health and Healthcare Services

- A) Medical, Dental and Vision Services.
  - ii. The Contractor will provide access to Texas Health Steps Medical Checkups in the following manner:

b. For all Children, (unless required more frequently by the Child's medical provider), a subsequent Texas Health Steps Medical checkup (must be scheduled one year after the previous checkup and) [as soon after the Child's birthday as practical but not] (no later than the Child's next birthday);

- iii. The Contractor shall provide access to Texas Health Steps Dental Checkups in the following manner:
  - a. (For all Children who are under six months of age upon entry into DFPS conservatorship, within 30 days of becoming six months of age);
  - c. For all Children, [every seven (7) months from the date of a Child's last Dental Checkup] (a subsequent checkup must be obtained six months after the month in which the Child received the previous checkup);
- viii. (If a Child is hospitalized for medical needs, the Contractor shall provide support for the Child in accordance with the Child's medical needs and supervisory requirements, including relief as needed for the Child's foster parent).
- B) Behavioral Health Services.
  - ii. A Behavioral Health Provider must be an employee or subcontractor of the Contractor, (unless the court orders the Department to provide behavioral health services for the Child from a Non-Network Provider).
  - iii. The Contractor shall access Medicaid through STAR Health for Medicaid Covered Behavioral Health Services, (unless the court orders the Department to provide behavioral health services for the Child from a Non-Network Provider).

(These changes provide clarification to the timing of Texas Health Steps Checkups, existing expectations, and promote increased coordination of services.)

#### Section 15. Educational and Vocational Activities

- B) Post-Secondary Educational and Vocational Activities.
  - i. The Contractor shall provide (or facilitate access) to vocational training, support services and activities, including job readiness, skill training apprenticeships and trade skills, and vocational training opportunities that are (required by the Child's Plan of Service and CPS Transition Plan) at 16 years of age and/or as developmentally appropriate, so each Child...
- C) ECI Program. For each Child who is younger than three years of age, the Contractor shall:
  - i. [Refer each Child to ECI services when the Caregiver has concerns about a Child's developmental needs.] (Notify the Child's caseworker and primary care physician (PCP) if the Contractor has a concern regarding the physical or mental development of a Child under the age of three);
  - ii. (Ensure that a referral to ECI is made if the Child's caseworker or PCP has determined a referral is necessary;)
  - iii. Facilitate the continuation of ECI Services to each Child who was receiving ECI services prior to placement;
  - iv. Ensure the Caregiver fully participates in the Child's ECI evaluation and process for developing an Individualized Family Service Plan (IFSP) for ECI services; and...

(Provides clarification related to Post-Secondary Educational and Vocational Activities. Includes requirements related to ECI to ensure notification is provided to the Department and PCP when medical concerns exist. The requirements are also designed to ensure that children younger than 3 receive ECI services, if needed.)

#### Section 17. Travel.

A) Provide or arrange all travel necessary to ensure a Child's access to all necessary Medical, Dental and Vision care for each Child, including Behavioral Health Services, recreational, educational and after-school activities, family visits, court hearings, Preparation for Adult Living (PAL) activities, (Youth Leadership Council activities), Permanency Conferences, CPS Transition Plan Meetings, Family Group

Conferences, Circles of Support Conferences, and any other services necessary to fulfill the tasks on a Child's Plan of Service.

(This addition is intended to ensure the Child has access to Youth Leadership Council activities.)

## Section 20. Maintaining Connections.

- B) (The Contractor shall initiate personal contact with a Child's sibling who is in foster care at least one time per month in a meeting faceto-face if siblings are placed within the same region or by twice monthly telecommunication (if separated by regions) during which the parties discussion and actions are not directed by the Contractor. Exceptions to this requirement include when sibling contact is):
  - i. Prohibited by court order;
  - ii. Contrary to the best interest of the Children as reflected in any of the Plans of Service of the siblings; or
  - iii. <u>Discouraged by a mental health professional treating any of the siblings</u>.)

(This addition strengthens the Child's connection to family by requiring regular communication and contact between siblings.)

### Section 32. Access to Children.

The Contractor shall, at all times, permit access to all Children placed by the Department in the care of the Contractor to the Department, its employees, its designees, its third-party contractor for the Texas Service Level System and its employees, (and properly identified individuals appointed by a court of competent jurisdiction (Volunteer or Court Appointed Special Advocates (CASA), guardians ad litem, and attorneys ad litem)).

- A) All parties will exercise their right of access in a reasonable manner and attempt to plan and coordinate such visits in cooperation with the Contractor and in a manner that minimizes disruption of the care of the Children placed with the Contractor.
- B) This Section will not be construed to prohibit the Department or its designees from making unannounced visits to the Contractor's facilities or to a foster home verified by a CPA.
- (C) In order to assess that an individual is appointed by a court of competent jurisdiction, a Contractor or Caregiver should:
  - i. <u>If such individual is an employee of the CASA, review for a valid</u> court order; and

- ii. <u>If such individual is a CASA volunteer, review for a valid court order and a notification letter of volunteer assignment and acceptance, that clarifies the individual's appointment to the Child; or</u>
- iii. Review that the individual is named on the Child's Contact List.
- D) If Contractor or Caregiver cannot readily determine the identity or authority of an individual appointed by a court of competent jurisdiction, then the Contractor or Caregiver should obtain approval from the Child's case worker or chain of command prior to granting the individual access to the Child.)

(This change clarifies the access to children granted by the Texas Family Code for CASA, guardians ad litem and attorneys ad litem.)

#### Section 33. National Youth in Transition Database

The Contractor shall assist Children and support the necessary activities, including on-going computer access required for:

- A) (Children turning 17 years of age through September 30, 2011 to:)
  - i. Register with NYTD;
  - ii. Maintain an email address for NYTD updates; and
  - iii. Complete the NYTD survey within 45 days after the Child's 17th birthday;
- (B) Children who previously took the NYTD Survey at 17 years of age to:
  - ii. Maintain an email address to receive NYTD updates; and
  - iii. <u>Enter NYTD contact updates to the Texas Youth Connection which is located at: http://www.texasyouthconnection.org.)</u>

(This addition provides clarification to the requirements for Children who previously took the NYTD survey.)

#### Section 34. Contract Performance

- A) Contract Output Measures as defined in Attachment F.
  - i. Output #1. The Contractor makes regular updates to the CPS Child Placement Vacancy Database.
  - ii. Output #2. Each Child's Education Portfolio is up-to-date.
  - iii. Output #3. The Child's placement is stabilized.
  - (iv. Output #4. Children in substitute care move toward permanency (CPAs only)
  - v. Output #5. Children placed with a Contractor remain in the care of the contractor (CPAs only))

- B) Contract Outcome Measures as defined in Attachment F:
  - i. Outcome #1 Children are safe in care.
  - (ii. Outcome #2 Children are safely maintained in their placement.
  - iii. Outcome #3 Children are safely maintained in their placement.
  - iv. <u>Outcome #4 Children are able to maintain healthy Connections with caring Relatives and Fictive Kin who can provide a positive influence in their lives.</u>
  - v. <u>Outcome #5 Children benefit from routine recreational activities, including extracurricular activities.</u>)
- (C) The Contractor will be responsible for collecting and reporting performance measure data for Sections 34.A) ii, 34.B)ii, 34.B)iii, and 34.B)iv. by:
  - i. Reporting the results for each Performance Period in the format specified by DFPS. DFPS has developed the Performance Management Evaluation Tool (PMET), an Internet-based data collection and reporting system for Contractors to self report certain performance measure data;
  - Registering an account in the PMET system by September 30,
     2011 or 30 days after the provision of the first service, according to the instructions found at <a href="https://www.dfps.state.tx.us/application/PCSPMET">https://www.dfps.state.tx.us/application/PCSPMET</a>. Select Help > <a href="https://www.dfps.state.tx.us/application/PCSPMET">PMET User Guide;</a>
  - iii. Complying with report date time frames by entering into the PMET system within 30 days of the end of the Performance Period in accordance with the table below; and

Performance Period	Reporting Period	Entry into PMET
First Quarter	Sept, Oct, Nov	December 1-30
Second Quarter	Dec, Jan, Feb	March 1-30
Third Quarter	Mar, Apr, May	<u>June 1-30</u>
Fourth Quarter	Jun, Jul, Aug	September 1-30

C) <u>Maintaining documentation for each performance period and in a manner which allows for testing the validity of the results reported.</u>)

(New performance measures have been added and the PMET system is introduced as a new reporting system for collecting data, see Attachment F.)

### Section 42. Retention, Access and Confidentiality of Records.

A) The Contractor agrees to maintain comprehensive and eligible records of all actions performed by any Contractor's personnel furnishing services under this Contract. The Contractor shall maintain financial, programmatic, and supporting documents, (statistical records, documentation to support performance measures, and other records....)

(This is related to performance measure requirements to maintain documentation to support performance measures.)

- (K) The Contractor will provide access to all records and information concerning the Child to properly identified individuals appointed by a court of competent jurisdiction (Volunteer or Court Appointed Special Advocates (CASA), guardians ad litem, and attorneys ad litem).
  - Such records and information may include, but is not limited to, documentation of face-to-face visits with the Child by the Contractor's Case Manager staff, the Child's Service Plan, documentation of services provided to a Child, Discipline logs, medical and dental information, educational documentation, and narratives.
  - ii. In order to assess that an individual who is accessing records and information is appointed by a court of competent jurisdiction, a Contractor or Caregiver should:
    - a. <u>If such individual is an employee of the CASA, review for a</u> valid court order; and
    - b. If such individual is a CASA volunteer, review for a valid court order and a notification letter of volunteer assignment and acceptance, that clarifies the individual's appointment to the Child.
  - iii. If Contractor or Caregiver cannot readily determine the identity or authority of an individual appointment by a court of competent jurisdiction, then Contractor or Caregiver should obtain approval from the Child's caseworker or chain of command prior to granting access to records or information.)

(This subsection clarifies the access to children's records granted by the Texas Family Code for CASA, guardians ad litem and attorneys ad litem.)

(L) THE CONTRACTOR MUST NOT DISPOSE OF RECORDS BEFORE PROVIDING THE DEPARTMENT'S RESIDENTIAL CONTRACT MANAGER WRITTEN NOTICE OF ITS INTENT TO DISPOSE OF RECORDS AND RECEIVING WRITTEN APPROVAL FROM THE DEPARTMENT'S RESIDENTIAL CONTRACT MANAGER.)

(This subsection puts greater emphasis on records disposal, which must be with prior written approval from the Department.)

## Section 54. Subcontracting.

(Contractor will be responsible to DFPS for any subcontractor's performance under this Contract.

- A) Subcontractors providing services under the Contract will meet the same requirements and level of experience as required of Contractor. No subcontract under the Contract will relieve Contractor of responsibility for ensuring the requested services are provided. If Contractor uses a subcontractor for any or all of the work required, the following conditions will apply:
  - i. <u>Contractors planning to subcontract all or a portion of the work to be performed will identify the proposed subcontractors and keep a record available to DFPS upon request.</u>
  - ii. Subcontracting will be solely at Contractor's expense.
  - iii. <u>DFPS retains the right to check subcontractor's background</u>
  - iv. Contractor will be the sole contact for DFPS and Contractor will list a designated point of contact for all Department inquiries.
- C) <u>DFPS retains the right to disapprove of the use of any subcontractor under this Contract</u>.
- D) <u>Pursuant to Chapter 2251 of the Texas Government Code, Contractor will make any payments owed to subcontractors within 10 calendar days of Contractor's receipt of funds from DFPS.</u>)

(This section was revised to clarify subcontractor expectations and to align with other HHSC contracts.)

### Attachment B

# **Residential Child-Care Contract Glossary**

Attachment B now includes new or revised definitions for the following words:

- Case Manager
- Case Management Services
- Discharging Contractor
- Extracurricular Activities
- Face-to-Face
- Injury

- Performance Management Evaluation Tool (PMET)
- Permanency Planning
- Personal Contact
- Primary Care Physician
- Subcontractor
- Trauma Informed Care Training

### Attachment C

# 502 Training

## **B502 Basic Care Level training requirements**

Each direct care staff and foster parent must receive trauma informed care training annually. Each newly hired direct care staff and each verified foster parent must receive trauma informed care training within 60 days of hire or foster home verification. Certification of completed trauma informed care training must be placed in staff and foster parent records containing the training staff signature, completion date and number of hours. Trauma Informed Care training is available at no cost at the following website: http://www.fostercaretx.com/about-us/centene-corporation/training/.)

(Note: No minimum hours of trauma informed care training is required. For family units, hours earned for trauma informed care training may be counted towards the annual training requirement. For caregivers, hours earned for trauma informed care training may be counted towards pre-service training requirements.)

(Trauma Informed Care Training was added to assist those responsible for children's daily residential care with providing residential services.)

#### Attachment F

### **Performance Measures**

**Output #2:** Each Child's Education Portfolio is up-to-date.

Performance Period: Contractor performance for this output is determined (for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates:

September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.)

**Indicator:** Percentage of School-Age Children in conservatorship for 30 calendar days or more whose Education Portfolios are updated within (30) calendar days of all events requiring a portfolio change.

(Target: 100%)

**Purpose:** The purpose of this measure is to evaluate the Contractor's success providing current education information as described in section 15.A) iv. of this Contract to successive Caregivers, the Department, and other necessary service providers in order to effectively meet the Child's education needs.

#### Data Source:

<u>(Performance Management Evaluation Tool (PMET): Information</u> reported by the Contractor:

- Number of School-Age Children in DFPS care for 30 calendar days or more whose Education Portfolios were updated within 30 calendar days of all items listed in Section 15.A)iv requiring a portfolio change during the performance period.
- Number of School-Age Children in DFPS care for 30 calendar days or more.)

# Methodology:

(The numerator is the total number of School-Age Children with updated Education Portfolios as described in the Data Source.

The denominator is the total number of School-Age Children as described in the Data Source. )

Divide the numerator by the denominator. Multiply by 100, and state as a percentage.

### Output #3: (The Child's placement is stabilized.)

**Performance Period:** Contractor performance for this output is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates: September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

**Indicator:** Average length of stay for Children who left a placement during the performance period, excluding certain reasons for discharge as described in the methodology.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

**Purpose:** The purpose of this measure is to determine the Contractor's ability to meet a Child's needs without changing placements.

<u>Data Source</u>: (Information Management Protecting Adults and Children in Texas (IMPACT))

<u>Methodology</u>: Methodologies vary by facility type and are detailed below.

**Methodology for CPA:** The denominator is the count of all Children who left a placement during the period, except those discharged for the following reasons:

- Caregiver moved
- Court ordered emancipation/legally married
- Child placed in adoption
- Child placed with relatives/fictive kin
- (Child placed in closer proximity to parent/relative
- Foster home transferred to other CPA; Child remains in home
- Exceeds 14 day limitation of being away from placement)

The numerator is the sum of the number of days in placement for all Children included in the denominator. Divide the numerator by the denominator to calculate the average length of placement.

<u>Methodology for GRO-RTC or GRO-Treatment Services</u>: The denominator is the count of all Children who left a placement during the period, except those discharged for the following reasons:

- Achieved therapeutic goal(s)
- Court ordered emancipation/legally married
- Child placed in adoption

- (Child placed with relatives/fictive kin
- Child placed in closer proximity to parent/relative
- Not least restrictive
- Exceeds 14 day limitation of being away from placement
- Not verified/licensed to serve )

The numerator is the sum of the number of days in placement for all Children included in the denominator. Divide the numerator by the denominator to calculate the average length of placement.

<u>Methodology for GRO-Basic Child Care or GRO-Emergency</u>
<u>Shelter</u>: The denominator is the count of all Children who left a placement during the period, except those discharged for the following reasons:

- Court ordered emancipation/legally married
- Child placed in adoption
- (Child placed with relatives/fictive kin
- Child placed in closer proximity to parent/relative
- Not least restrictive
- Exceeds 14 day limitation of being away from placement
- Not verified/licensed to serve)

The numerator is the sum of the number of days in placement for all Children included in the denominator. Divide the numerator by the denominator to calculate the average length of placement.

(The following output applies only to Child Placing Agencies.)

(Output #4: Children in substitute care move toward permanency.

Performance Period: Contractor performance for this output is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates: September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

Indicator: Percentage of Children placed with the Contractor who experience two or fewer placements while in the care of the Contractor.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

<u>Purpose</u>: The purpose of this measure is to evaluate the Contractor's effectiveness to provide the Child stability by working with the Child, DFPS and the foster family to minimize placement changes.

<u>Data Source: Information Management Protecting Adults and Children in Texas (IMPACT)</u>

### Methodology:

The numerator is the number of Children placed with the Contractor at any time during the performance period who had been in two or fewer placements while in the care of the Contractor.

The denominator is the number of Children placed with the Contractor at any time during the performance period.

<u>Divide the numerator by the denominator.</u> <u>Multiply by 100, and state as a percentage</u>.)

(The following output applies only to Child Placing Agencies.)

(Output #5: Children placed with a Contractor remain in the care of the Contractor.

Performance Period: Contractor performance for this output is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates:

September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

**Indicator:** Percentage of discharged Children who do not experience a discharge initiated by the Contractor, with the exception of specific reasons determined to be, generally, in the best interest of the Child.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

**Purpose:** The purpose of this measure is to reduce unplanned discharges of Children by the CPA.

<u>Data Source: Information Management Protecting Adults and Children in Texas (IMPACT)</u>

#### Methodology:

To determine the numerator, obtain the number of placement discharges initiated by the Contractor. Exclude those discharges for the specific reasons determined to be in the best interest of the Child. Subtract this from the total number of placement discharges. The denominator is the total number of placement discharges. Divide the numerator by the denominator. Multiply by 100, and state as a percentage.)

### (Contract Outcome Measures

Outcome #2: Children are safely maintained in their placement.

Performance Period: Contractor performance for this outcome is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates:

September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

Indicator: Percentage and rate of Emergency Behavioral Interventions (EBIs) that do not result in a Reportable Injury to Children in care.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

<u>Purpose</u>: The purpose of this measure is to monitor the safe use of EBIs for Children in care by the Contractor.

#### **Data Sources:**

<u>Performance Management Evaluation Tool (PMET)</u>

- Number of times EBIs were used that resulted in Reportable
   Injuries to Children during the performance period
- Number of times EBIs were used during the performance period

<u>Information Management Protecting Adults and Children in Texas</u>
(IMPACT); information used for the performance period: Total of the number of days of all Children in care during the performance period.

# <u>Methodology:</u>

<u>Percentage</u>

The numerator is the total number of times EBIs were used as described in the Data Source, and resulted in a Reportable Injury to a Child during the performance period.

The denominator is the total number of times EBIs were used as described in the Data Source, during the performance period.

<u>Divide the numerator by the denominator.</u> <u>Multiply by 100, and state as a percentage</u>.

#### Rate

The numerator is the total number of times EBIs were used as described in the Data Source, and resulted in a Reportable Injury to a Child during the performance period.

The denominator is the total of the number of days of all Children in care during the performance period.

<u>Divide the numerator by the denominator.</u> <u>Divide by 100, and state as a rate per 100 care days.</u>

Outcome #3: Children are safely maintained in their placement

Performance Period: Contractor performance for this outcome is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates: September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

<u>Indicator: Percentage and rate of Emergency Behavioral</u>
<u>Interventions (EBIs), excluding short personal restraints, that result in a Non-Reportable Injury to Children in care.</u>

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

<u>Purpose</u>: The purpose of this measure is to monitor the Contractor's safe use of EBIs for Children in care.

**Data Sources:** Performance Management Evaluation Tool (PMET)

- Number of times EBIs, excluding short personal restraints, were used that resulted in Non-Reportable Injuries to Children during the performance period.
- Number of times EBIs, excluding short personal restraints, were used during the performance period.

<u>Information Management Protecting Adults and Children in Texas</u> (IMPACT); information used for the performance period: Total of the number of days of all Children in care during the performance period.

## **Methodology:**

### <u>Percentage</u>

The numerator is the total number of times EBIs were used as described in the Data Source, and resulted in a Non-Reportable Injury to a Child during the performance period.

The denominator is the total number of times EBIs were used as described in the Data Source, during the performance period.

<u>Divide the numerator by the denominator.</u> <u>Multiply by 100, and state as a percentage.</u>

#### Rate

The numerator is the total number of times EBIs were used as described in the Data Source, and resulted in a Non-Reportable Injury to a Child during the performance period.

The denominator is the total of the number of days of all Children in care during the performance period.

<u>Divide the numerator by the denominator</u>. <u>Divide by 100, and state as a rate per 100 care days</u>.

<u>Outcome #4: Children are able to maintain healthy Connections with caring Relatives\* or Fictive Kin who can provide a positive influence in their lives.</u>

Performance Period: Contractor performance for this outcome is determined for one or more of the following performance periods, wholly or partially, depending on the Contract start and end dates: September 1 through November 30, December 1 through February 29, March 1 through May 31, and June 1 through August 31.

Indicator: Percentage of Children in care seven or more days who have a Relative or Fictive Kin, excluding parents and siblings, identified as appropriate for contact by DFPS and have at least one provider-initiated contact during the performance period.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

<u>Purpose:</u> The purpose of this measure is to assess the Contractor's ability to help the Child maintain beneficial Connections with Relatives, and Fictive Kin, other than a parents or siblings.

<u>Data Source</u>: Contractor self-report to Performance Management Evaluation Tool (PMET)

- Number of unduplicated Children in the Contractor's care seven or more days who had at least one Personal Contact, initiated by the Contractor, with a Relative or Fictive Kin, other than a parent or sibling, identified by DFPS as appropriate for contact. (numerator)
- Number of unduplicated Children in the Contractor's care seven or more days who have at least one Relative or Fictive Kin, other than a parent or sibling, identified by DFPS as appropriate for contact (denominator)

Methodology: Divide the numerator by the denominator. Multiply by 100, and state as a percentage.

<u>Outcome #5: Children benefit from routine recreational activities, including extracurricular activities.</u>

<u>Performance Period:</u> Contractor performance for this outcome is determined annually but measured throughout the contract period.

Indicator: Percentage of Children who routinely participate in one or more recreational activities, as described in Section 16 of this contract.

**Target:** Baseline data will be collected statewide during the contract period to establish future targets.

Purpose: The purpose of this measure is to determine the extent to which the Contractor is helping Children participate in a regular schedule of varied recreational activities they enjoy.

#### Data Sources:

- Contract Monitoring Children interviewed at monitoring determined to have participated in one or more routine recreational activities (numerator)
- Integrated Management and Reporting for Contracts (iMARC) -Number of Children identified as a statistically valid sample and interviewed (denominator)

Methodology: Divide the numerator by the denominator. Multiply by 100, and state as a percentage. )

(New performance measures developed with input from current contractors.)